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Travelers Aid Society and Wayne County Airport Authority Honor Detroit Metro Airport Ambassadors with PRESIDENT’S VOLUNTEER SERVICE AWARD

-- Award is a prestigious national honor for volunteer service

DETROIT (Feb. 9, 2012)—Travelers Aid Society of Metropolitan Detroit (TASMD) and Wayne County Airport Authority (WCAA) have presented 49 Airport Ambassador Volunteers at **Detroit Metropolitan Airport (DTW)** with the **President’s Volunteer Service Award**. The Award is issued on behalf of the **President of the United States** as a way to thank and honor Americans who, by their demonstrated commitment and example, inspire others to engage in volunteer service.

“The Airport Authority is tremendously grateful to all of our Airport Ambassador Volunteers for their tireless service to our community through the vital role they play welcoming more than 32 million passengers and countless other airport users who pass through our international gateway,” said **WCAA Interim CEO Tom Naughton**. “Their selfless dedication contributes to the strong sense of community we’re proud to have both at the Airport and throughout Metro Detroit.”

Identifiable by their distinctive red vests, DTW Airport Ambassador Volunteers can be found throughout the Airport providing information to assist travelers along their journey to, from or through Metro Detroit. In 2011, 89 DTW Airport Ambassador Volunteers provided 12,364 hours of service inside the airport terminals providing a wide variety of services and information ranging from a point in the right direction to connecting stranded and separated travelers with their companions.

Travelers Aid has a long history of partnership with Detroit Metro Airport to provide volunteer-based assistance to airport customers dating back to the early 1900s. In 2009, WCAA formally contracted TASMD to administer the Airport Ambassador Volunteer program at DTW.

“We are extremely proud to recognize our most dedicated volunteers with the President’s Volunteer Service Award,” said **Jim Kelly, TASMD CEO**. “Travelers Aid Airport Ambassador Volunteers are role models who inspire each of us to make volunteering a central part of our lives, and we are delighted to see the number of Airport Ambassador Volunteers who qualified for this award more than double in less than two years’ time.”

Established in 2003, the President’s Volunteer Service Award is available on an annual basis to individuals, groups and families who have met or exceeded specific requirements for volunteer service and have demonstrated exemplary citizenship through volunteering. Through TASMD’s involvement in the Award program, Airport Ambassadors who exceed specific service hour thresholds varying by age are eligible to receive awards at the bronze, silver and gold levels. Upon completing 4,000 hours of lifetime service in the program at any age, Ambassadors become eligible for the most prestigious honor—the President’s Call to Service Award.

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Each honoree was presented with a pin corresponding to their level of service attained in 2011, along with a certificate and letter of appreciation from President Obama, at a special awards banquet this week. Additionally, honorees in attendance at the banquet each received one of various door prizes generously donated by the **DTW Airline Management Council, Ann Arbor Convention and Visitors Bureau, Detroit Belle Isle Grand Prix, Enterprise Holdings, Marriott Detroit Metro Airport, MetroCars, Metro Detroit Convention and Visitors Bureau, Michael Conway, Planet Fitness-Northville, The Henry Ford, V Salon-Livonia, PGA Golf Professional Tami Bealert and Wings Financial.**

The President's Volunteer Service Award is officially issued by the **Points of Light Institute** and the **Corporation for National and Community Service** on behalf of the President. As an official Certifying Organization in the Award program, TASMD certifies each volunteer's eligibility and is authorized to deliver the Award to each volunteer who qualifies.

For more information about becoming an Airport Ambassador Volunteer at Detroit Metropolitan Airport, contact Fran Wood, Airport Volunteer Supervisor, at (313) 414-6456 or visit www.travelersaidetroit.org.

For more information about how to qualify for the President's Volunteer Service Award, visit www.PresidentialServiceAwards.gov or call (866) 545-5307.

Airport Ambassador Volunteer 2011 Presidential Volunteer Service Awardees

Volunteer Awardee	Hometown	Hours of Service (2011)
<i>SILVER LEVEL</i>		
Dianna Surowiec	Redford	431.00
Sam Gemus	Riverview	368.00
Joe Scafero	Livonia	355.00
Ben Miller	Northville	354.25
Daniel Packer	Plymouth	304.50
Tom Beyersdorf	Northville	291.50
Wes Henrikson	Northville	263.75
Carol Oakley	Trenton	257.25
John Narbut	Trenton	256.00
<i>BRONZE LEVEL</i>		
Donald Green	Plymouth	236.50
Wendy Zeilstra Calame	Plymouth	226.25
Karen Andrusiak	Brownstown	224.25
Bob FitzGerald	Westland	222.50
Lorraine Weglarz	Allen Park	221.00
Sharon Waske	Dearborn	213.25
Lonnie Haines	Canton	210.00
Russ Haines	Canton	210.00
Sue McGrath	Dearborn	208.25
Chuck Myers	Farmington Hills	206.75
Flora Murray	Livonia	206.50
Joyce Shoup	Riverview	205.00
Lyle Rosteck	Chelsea	203.50
Mary Lou Clark	Brighton	197.00

(more)

Volunteer Awardee	Hometown	Hours of Service (2011)
<i>BRONZE LEVEL (cont'd)</i>		
Brenda Richard	Wyandotte	195.50
Thomas Koscielny	Belleville	193.00
John Firment	Farmington Hills	186.00
Vicki Owens	Trenton	183.00
Sharon Kelly	Trenton	182.25
Dee Phillips	Wyandotte	181.50
Edward Morrissey	Ypsilanti	181.50
Kathleen Rankin	Riverview	176.75
Milton Lanier	Detroit	176.75
Cheryl Regnier	Canton	172.00
CJ Mooney	Taylor	168.00
Charlotte Hoskins	Romulus	165.00
Donald Bollman	Redford	151.50
Nelson Lowe	Westland	150.00
John Mooney	Taylor	148.00
Michael Roesch	Farmington Hills	146.00
Shermin Manalel	Livonia	145.25
Keitha Brown	Dearborn Heights	141.50
Joan Reed	Dearborn	141.00
Valdene Bennett	White Lake	140.25
Daniel Orhororo	Dearborn Heights	137.50
Brenda Ellington Wallace	Canton	136.50
Luz Calio	Brownstown	126.50
Judy Beyersdorf	Northville	122.00
Julie Petschler-Dauzet	Dearborn	114.00
Allen Odell	Plymouth	101.00

About Detroit Metropolitan Wayne County Airport

Having welcomed more than 32 million passengers in 2011, **Detroit Metropolitan Wayne County Airport (DTW)** is Michigan's busiest airport and one of the world's leading air transportation hubs. With service from 13 scheduled passenger airlines, DTW offers more than 1200 flights per day to and from nearly 150 destinations on four continents. In 2010, DTW ranked highest in overall customer satisfaction among large airports in the **J.D. Power and Associates** North America Airport Satisfaction Study. With two new, state-of-the-art passenger terminals, six jet runways, and an onsite AAA Four-Diamond **Westin hotel**, DTW is among the world's most efficient, customer friendly and operationally capable airports in North America. DTW is operated by **Wayne County Airport Authority**, which also operates nearby **Willow Run Airport**—an important corporate, cargo and general aviation facility. The Airport Authority is entirely self-sustaining and does not receive any tax dollars to support airport operations. For more information about Metro Detroit's airports, visit www.metroairport.com.